



Summary

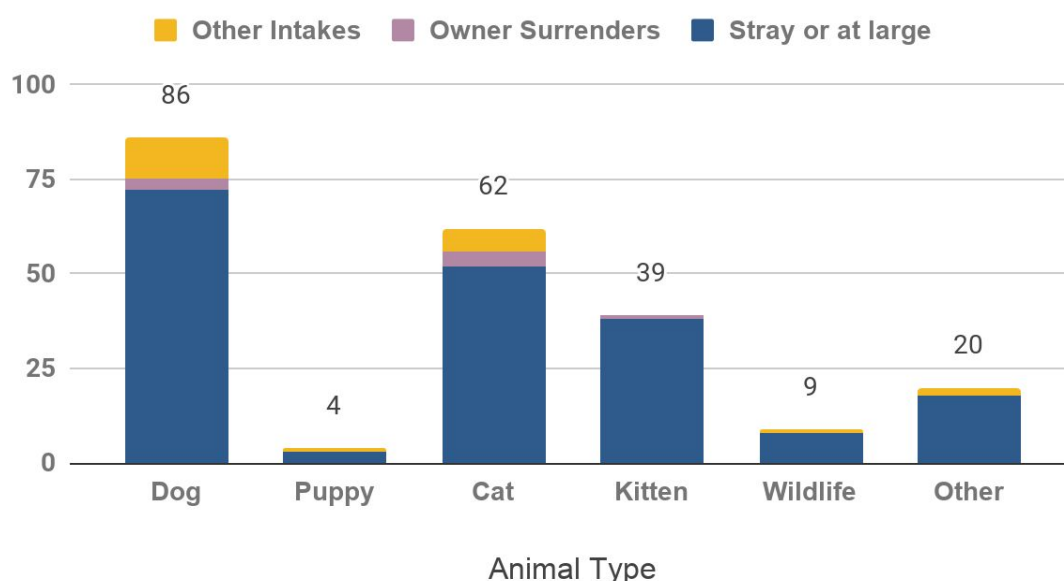
During November 2020, all but essential services offered to the public remained suspended due to the COVID-19 pandemic. Modifications are reflected in reporting metrics including adoption outcomes, volunteer hours, total spay & neuter surgeries performed, and licensing.

Animal Intake

MCAS continued to accept stray pets from members of the public, and officers also picked up stray or lost animals. Owner surrendered animals were accepted on a case by case basis, depending on urgent circumstances. Other intakes most commonly represent animals placed into protective custody by Animal Services officers.

Intake Type	Dog	Puppy	Cat	Kitten	Wildlife	Other	Total
Stray or at large	72	3	52	38	8	18	191
Owner Surrenders	3	0	4	1	0	0	8
Other Intakes	11	1	6	0	1	2	21
Total Live Intake	86	4	62	39	9	20	220

Animal Intake by Type and Circumstance





Veterinary Care Provided

Animal Health and Animal Care staff provided a wide range of veterinary services to animals in care.

To keep animals healthy, staff administered 982 vaccinations, including rabies, [DA2PP](#) and Bordetella for dogs and puppies, and [FVRCP](#) for cats and kittens.



They provided 805 health exams and consultations, including routine exams, wound checks, pre-surgery checkups, behavior assessments, and reviewing test results or diagnoses with foster volunteers.



Veterinary Service	Cats	Kittens	Dogs	Puppies	Other	Total
Health Exams & Consults	257	315	176	32	25	805
Spay & Neuter Surgeries	20	24	12	1	2	59
Medications Administered	34	25	12	1	0	72
Tests & Diagnostics	14	18	7	5	0	44
Vaccinations	380	143	436	23	0	982
Other Vet Treatments	276	406	165	33	37	917
Total Services	981	931	808	95	64	2,879

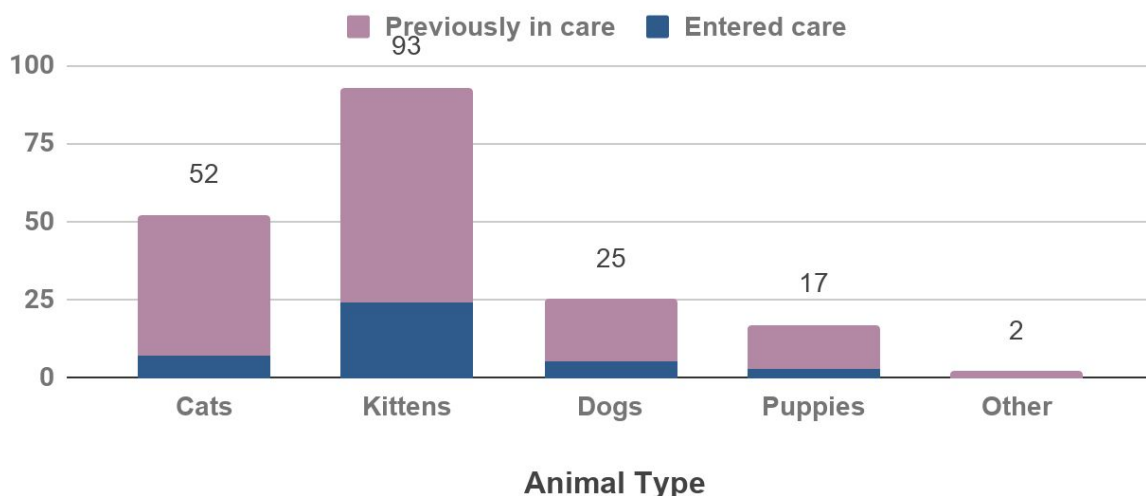


Fostered Animals

In November 2020, thirty-nine (39) animals entered foster care, joining the existing one-hundred-and-fifty (150) animals already in care at the beginning of the month. The majority of animals in foster care were kittens, and adult cats. MCAS foster volunteers cared for a total of one-hundred-and-eighty-nine (189) foster animals. Many of these animals left foster care for other outcomes over the course of the month, so the total number does not represent the maximum number of animals in care at one time.

Animal type	Entered care	Previously in care	Total in foster care
Cats	7	45	52
Kittens	24	69	93
Dogs	5	20	25
Puppies	3	14	17
Other	0	2	2
Total	39	150	189

Animals in Foster Care





Animal Outcomes

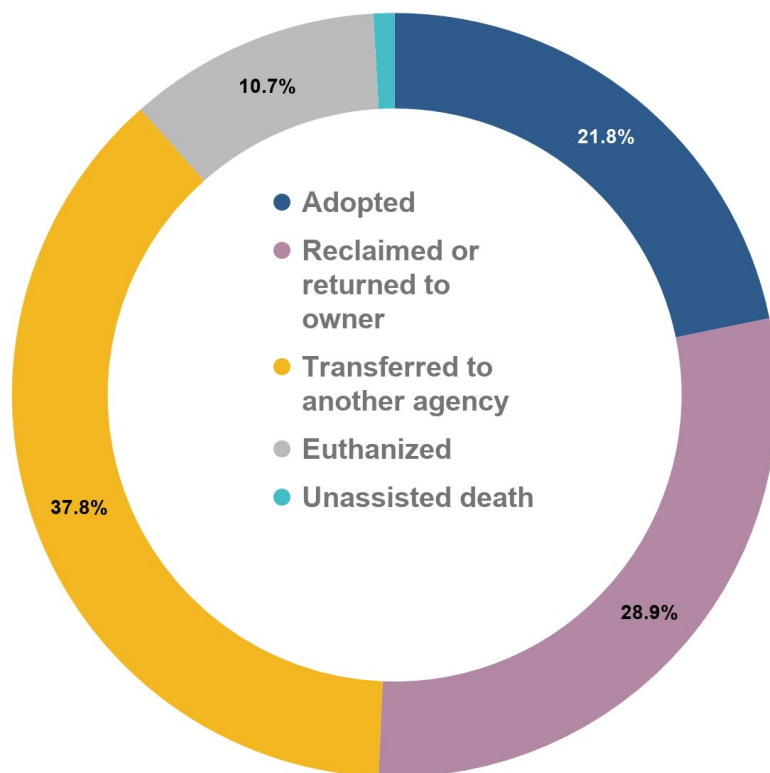
In November 2020, forty-nine animals (21.8%) were adopted. At the end of September, MCAS launched a virtual adoptions process allowing for online animal selection, application submissions, and remote adoption interviews. A low-contact process was also developed for animal pickup. Adoptions were also performed from community adoption partners, and foster homes.

Sixty-five animals (28.9%) were reclaimed by their owners. The majority of animals represented in these outcomes were dogs.

Eighty-five animals (37.8%) were transferred to another agency, including Oregon Humane Society and Cat Adoption Team.

Twenty-four animals (10.7%) were humanely euthanized, including cases of injured wildlife, or domestic animals at the recommendation of a veterinarian, or for behavioral issues which would make an animal unsafe to place back into the community.

Two animals (0.9%) had unassisted deaths while in care.

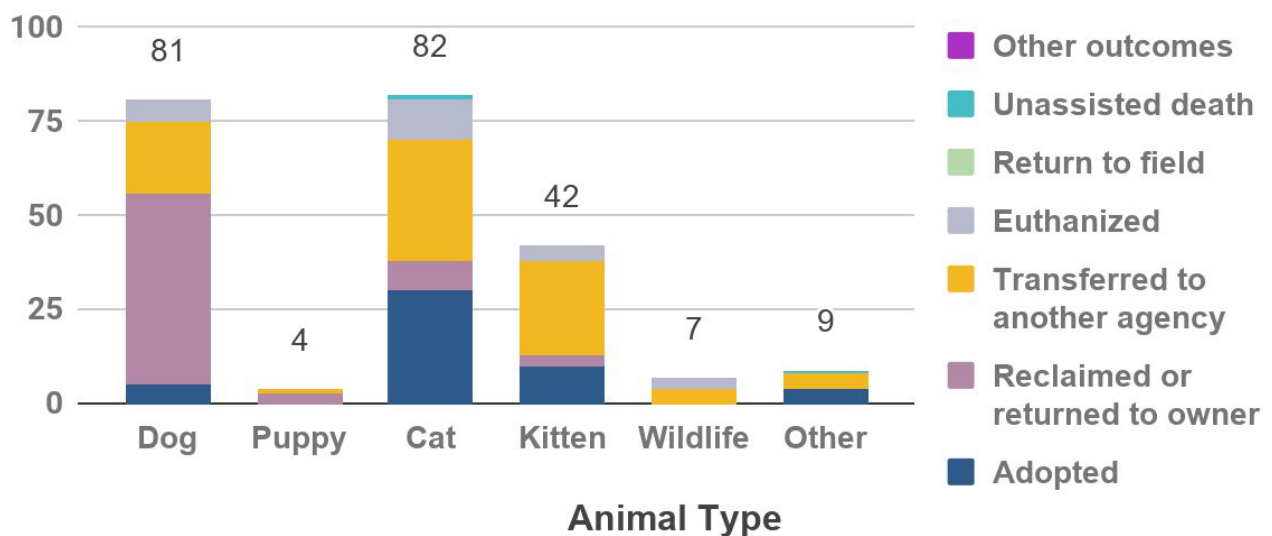




Animal Outcomes (continued)

Outcome Type	Dog	Puppy	Cat	Kitten	Wildlife	Other	Total
Adopted	5	0	30	10	0	4	49
Reclaimed/returned to owner	51	3	8	3	0	0	65
Transferred to another agency	19	1	32	25	4	4	85
Euthanized	6	0	11	4	3	0	24
Return to field	0	0	0	0	0	0	0
Unassisted death	0	0	1	0	0	1	2
Other outcomes	0	0	0	0	0	0	0
Total	81	4	82	42	7	9	225

Animal Outcomes by Type and Circumstance





Volunteers

With in-shelter volunteer activities suspended due to COVID-19, all volunteer hours in November were recorded by foster and transport volunteers.

Volunteer Role	Hours
Foster: Cats and Kittens	4,908
Foster: Dogs and Puppies	2,788
Foster: Other	15
Transport	12
Total	7,723

**The total hourly contribution for all foster volunteers is estimated to be three (3) hours per day, per foster home. Setting an hourly rate for all foster homes regardless of number or type of animals is considered an industry standard by the Humane Society of the United States (HSUS), and has been in practice at MCAS for many years.*

Online Resources

Page Category	Page Views
Adoptable Pets	26,004
Lost & Found Pets	59,404
Home Page Visits	26,851
Licensing Resources	15,967
News & Updates	5,450
Low-Cost Services	3,880
Kitten Resources	2,294
Field Services	1,728
Volunteering	1,348
Other Pages	16,882
Total	159,808

Many services provided by MCAS are accessible online, at multcopets.org. Here, pet owners can search for lost pets, try to find the owners of found pets, search for adoptable companions, license their animals, and learn about other resources available to them, such as information about caring for kittens, low cost services, emergency response and other field services, volunteer opportunities, and regional news.



Field Services

In November, Field Services officers responded to 448 urgent needs of community members and their pets, investigated cases of potential cruelty or neglect, and picked up stray or deceased animals.

Dispatch Category	Count	Percentage
Deceased Animal Pickup	94	21%
Stray Animal	70	16%
Suspected Cruelty / Neglect	89	20%
Loose aggressive animal (<i>Animals actively charging, attacking, or chasing people or animals</i>)	46	10%
Bite Investigation	39	9%
Loose nuisance animal	6	1%
Injured Animal	32	7%
Abandoned Animal	12	3%
Animal Placed in Protective Custody	16	4%
Other	44	10%
Total	448	100%

Pet Licensing

While there is an ongoing amnesty period for pet licensing requirements due to COVID-19 related hardships, and physical distancing requirements, MCAS issued 2,973 total licenses in November.

License Type	Cats	Dogs	Total
New Licenses	1064	1724	2788
Renewed Licenses	45	140	185
Total	1109	1864	2973